

UNIVERSITY OF ILLINOIS SYSTEM

CIBC International Student Pay Guide

Benefits of Paying using CIBC's Secure Portal:



Enhanced Student Experience:

Conveniently make payments using CIBC's portal in your preferred currency (120+ currencies supported) and payment method from anywhere, with no fee*.



Foreign Exchange Rates Savings for Students:

Benefit from live, competitive Foreign Exchange rates provided exclusively to University of Illinois students by CIBC.



Tracking Capabilities:

Easily track your payment online, anytime using the unique reference ID generated for each transaction.



Enhanced Security:

As a Tier 1 global financial institution, CIBC ensures the highest levels of protection and efficient transfer of funds.



Dedicated Student Support & Local Presence:

CIBC has offices across the globe to provide students and payers with toll-free, multi-lingual support available 24/7.

*No processing fee charged by the University of Illinois System or CIBC for transactions paid in foreign currency,

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I. Log In

Visit <https://paymybill.uillinois.edu/Access> and select your campus to login to your Student Account.

The screenshot shows the University of Illinois System Bursar website. The header includes the University of Illinois System logo and name, and a search bar. The main navigation menu includes: Billing, Payments, Refunds, Student Loans, New Students, Collections, and Resources. The page title is "Accessing My Student Account". Below the title, there is a paragraph of instructions and a link to "identity.uillinois.edu". The page is divided into three columns for different campuses: Urbana-Champaign Students, Chicago Students, and Springfield Students. Each column has a list of steps for logging in.

UNIVERSITY BURSAR Search this site

Billing Payments Refunds Student Loans New Students Collections Resources

Accessing My Student Account

Please use the appropriate link below to view your student account, make a payment, enroll/edit your direct deposit information (students only), set up Authorized Payers, sign up for a Payment Plan, or to authorize the use of your College Illinois! benefits.

If you are a former student and need assistance recovering your NetID login, please visit identity.uillinois.edu.

Authorized Payers

- Go to [UI-Pay Authorized Payer](#)
- Enter your Login Name and Password
- Select "Log in"

Urbana-Champaign Students

- Select Urbana-Champaign from [Self-Service](#)
- Enter your EnterpriseID and Password
- Select "Login"
- Select "Account Billing Information" tab
- Read and click on each box and click "Continue"

Chicago Students

- Select Login from [my.UIC portal](#)
- Select the appropriate campus link
- Enter your NetID and Password and select "Log in"
- Select the "Student" tab
- Select "Student Self-Service Billing" icon
- Read and click on each box and click "Continue"

Springfield Students

- Select Springfield from [Self-Service](#)
- Enter your EnterpriseID and Password
- Select "Login"
- Select "Account Billing Information" tab
- Read and click on each box and click "Continue"

II. Review Your Bill and Make a Payment

From 'View and Pay Accounts' screen, select 'Make a Payment' from the navigation menu. Enter the amount you wish to pay to University of Illinois, select 'CIBC' and click the 'Continue' button.

III. Review Details & Continue to CIBC's Portal

Confirm your information is correct, then click the 'Continue' button to process your payment.

The screenshot displays the CIBC International Wire Transfer interface. On the left is a navigation menu with the following items: Message Board, Payment Profiles, Authorize Payers, User Preferences, View & Pay Accounts (highlighted), Transaction History, Payment Plan, and Messages. The main content area is titled "International Wire Transfer" and features the CIBC logo. Below the logo, a text block states: "University of Illinois has partnered with Flywire to offer international students an innovative way to make payments while saving on bank fees and currency exchange rates." Underneath this is a section titled "Benefits of Flywire" with a bulleted list: "Ensure fast, secure delivery of Tuition & Fees", "Pay in your local or other desired currency", and "Easily track your international payment". A white box contains the following details: "Actual User Id:" (blank), "Actual User Name: University of Illinois Student", "Primary User Id:" (blank), "Primary User Name: University of Illinois Student", "Order Amount: \$8,174.00", "Total Amount: \$8,174.00", and "Payment Vendor: Flywire". At the bottom of the interface are two buttons: "Continue" and "Cancel".

IV. Enter Your Country & Select Payment Type

You are now in CIBC's payment portal. The amount you will be paying will be automatically populated. Select the country you are paying from, and click 'Next'. Select your payment type and click 'Next'.

- CIBC will automatically display the amount you need to pay in your local currency and the available payment options based on your country.
- CIBC will convert your currency at the preferred Foreign Exchange rates provided exclusively to University of Illinois students, and pay your institution. Note: your student account will automatically be credited.
- While CIBC supports 120+ currencies, if your home currency is not available, you can select a different currency by clicking the currency dropdown menu.

The screenshot shows the 'Make a payment' step of the CIBC payment portal. At the top, there are logos for CIBC, UIC, and the University of Illinois System. Below the logos is a navigation bar with 'Home', 'Track your payment', and 'FAQs' on the left, and 'Help', 'Login', and 'English' on the right. A progress indicator shows five steps: 1. Make a payment (highlighted in red), 2. Payment options, 3. Student details, 4. Payer details, and 5. Payment details. The main content area is titled 'Make a payment' and contains a 'Payment details' form. The form has two fields: 'Select the country you are paying from:' with a dropdown menu showing 'Singapore', and 'Total Fee/Invoice Amount (USD)*' with a text input field showing '\$ 8,174.00' and a currency dropdown menu showing 'USD'. A red 'Next' button is located at the bottom right of the form.

The screenshot shows the 'Payment options' step of the CIBC payment portal. At the top, there are logos for CIBC, UIC, and the University of Illinois System. Below the logos is a navigation bar with 'Home', 'Track your payment', and 'FAQs' on the left, and 'Help', 'Login', and 'English' on the right. A progress indicator shows five steps: 1. Make a payment, 2. Payment options (highlighted in red), 3. Student details, 4. Payer details, and 5. Payment details. The main content area is titled 'Payment options' and contains two payment options: 'Bank Wire' and 'Credit/Debit Card - Master Card'. The 'Bank Wire' option includes a bank icon, a list of bullet points, a text input field showing '11,181.94', a currency dropdown menu showing 'SGD', and a red 'Select' button. The 'Credit/Debit Card - Master Card' option includes the Mastercard logo, a list of bullet points, a text input field showing '0.00', a currency dropdown menu showing 'SGD', and a red 'Select' button. A small note at the bottom right of the 'Bank Wire' section reads: '*Transaction Foreign Exchange rate is valid until (Once you submit, print instruction sheet and take it to your local bank): 06/16/2023 11:06 AM EDT'. A checkbox option is also present: ' I do not wish to use CIBC preferred Foreign Exchange rates and would like to make the payment in United States Dollars. Administration fees of 1% will be added to the payment amount as Administration Fees.'

V. Enter your Student and Payer Details

Enter the student and payer details.

- Note: depending on the country/payment method selected, additional information might be required to facilitate a faster payment process.
- On the 'Payer Details' page, select the relationship the payer has with the student. If it is the student making the payment, check the 'Use student info' box and the information will pre-populate to mirror the student information.

The image shows two overlapping screenshots of the CIBC University of Illinois System payment portal. The top screenshot shows the 'Student details' step, and the bottom screenshot shows the 'Payer details' step.

Top Screenshot (Student details):

- Header: CIBC | I UIC | UNIVERSITY OF ILLINOIS SYSTEM
- Navigation: Home | Track your payment | FAQs | Help | Login | English
- Session timer: Your current session and foreign exchange rate is valid for: 15 Min:04 Sec
- Progress bar: 1 (Make a payment) - 2 (Payment options)
- Section: Student details
- Form fields:
 - Student ID *
 - Student Email Address *
 - Student Home Address 2 (optional)
 - City *
- Button: Previous

Bottom Screenshot (Payer details):

- Header: CIBC | I UIC | UNIVERSITY OF ILLINOIS SYSTEM
- Navigation: Home | Track your payment | FAQs | Help | Login | English
- Session timer: Your current session and foreign exchange rate is valid for: 13 Min:04 Sec
- Progress bar: 1 (Make a payment) - 2 (Payment options) - 3 (Student details) - 4 (Payer details) - 5 (Payment details)
- Section: Payer details
- Form fields:
 - Use student info
 - Relationship to student*
 - Select payer relation
 - Payer First Name *
 - Payer Last Name *
 - Payer Email Address *
 - Payer Address 1 *
 - Payer Address 2 (Optional)
 - State/Province
 - Country* (SINGAPORE)
 - City *
 - ZIP/Postal Code
 - Payer Cell/Phone Number *
- Buttons: Previous, Next

VI. Confirm Payment Details

Review all transaction details. If you have an account, log in so you can see previous transactions made through CIBC's portal. If you do not have an account, you can create one or continue as a guest. Agree to the Terms and Conditions, then click 'Submit' and 'I Agree'.

The screenshot shows the CIBC University of Illinois System payment portal. At the top, there are logos for CIBC, UIUC, and UIIS, along with the text 'UNIVERSITY OF ILLINOIS SYSTEM'. Below the logos is a navigation bar with 'Home', 'Track your payment', 'FAQs', 'Help', 'Login', and 'English'. A session timer indicates 'Your current session and foreign exchange rate is valid for: 07 Min:20 Sec'. A progress bar shows five steps: 1. Make a payment, 2. Payment options, 3. Student details, 4. Payer details, and 5. Payment details (the current step). The 'Payment details' section includes a list of terms and conditions, three expandable panels for 'Student Information', 'Payer Information', and 'Payment Breakdown', and a 'Continue as Guest?' checkbox. At the bottom, there is a 'Previous' button and a checkbox for 'I agree to the Terms and Conditions'.

Payment details

- The Foreign Exchange (FX) rate for this payment is valid for 72 hours 06/16/2023 11:06 AM EDT
- You will not be able to submit a new bank wire payment before 72 hours have passed.
- Please confirm the following information is correct prior to submitting your payment on the portal.

Student Information	Payer Information	Payment Breakdown
Name Test CIBC One	Name Test CIBC One	Payment For University of Illinois System
Email address test@cibc.com	Email address test@cibc.com	Payment Type : Bank Wire
Cell/Phone number 123456789	Cell/Phone number 123456789	Total Amount 8,174.00 USD
Street address 1 Parliament Pl, Singapore, Singapore, SINGAPORE, 178880	Street address 1 Parliament Pl, Singapore, Singapore, SINGAPORE, 178880	FX Rate Applied 1 SGD = 0.731 USD
		You must pay 11,381.94 SGD

Continue as Guest ? Already have an account? [Log in now](#) Don't have an account? [Click here to sign up](#)

 I agree to the [Terms and Conditions](#)

The modal window titled 'Payment Terms and Conditions' contains a close button (X) in the top right corner. The text inside reads: 'Please note the PAYMENT HAS NOT BEEN SENT.' followed by four bullet points: '- Please print the payment instruction sheet (available on the next screen), and take it to your local bank, or make this payment online if applicable.', '- Payment has to be made in the currency you selected, payment in any other currency will be rejected and may result in additional charges', '- Please ensure the payment is made before the expiry date and time. Any delay will result in payment being returned', and '- You will not be allowed to resubmit or initiate a new transaction until the expiry date and time'. At the bottom, there are two buttons: 'Cancel' and 'I Agree'.

Payment Terms and Conditions X

Please note the PAYMENT HAS NOT BEEN SENT.

- Please print the payment instruction sheet (available on the next screen), and take it to your local bank, or make this payment online if applicable.
- Payment has to be made in the currency you selected, payment in any other currency will be rejected and may result in additional charges
- Please ensure the payment is made before the expiry date and time. Any delay will result in payment being returned
- You will not be allowed to resubmit or initiate a new transaction until the expiry date and time

VII. Additional Steps based on Payment Type

Depending on the payment method selected, you will have a few additional, easy-to-follow steps. Note: each country will have different payment options.

A. Bank Wire

The bank wire payment type is available in all countries. Note, once you submit the transaction on the CIBC portal, you did not send the funds. One you submit the transaction on the portal, a unique instruction sheet will be generated. The instruction sheet will also be sent to the student and payer.

- Download the instruction sheet by clicking 'Download Instruction Sheet'.
- Depending on your bank, send the wire online or visit your local bank and complete the wire in-person using the instruction sheet.
 - The bank will simply follow the instructions on the sheet and wire the funds to University of Illinois.
- CIBC holds the FX rate for you for 72 hours. Make sure you wire the funds within that timeframe.
- Please note: Each new payment will require a corresponding new transaction to be submitted on portal. Do not reuse instruction sheets for other future payments.

 UNIVERSITY OF ILLINOIS SYSTEM
**PLEASE TAKE THIS TO YOUR LOCAL BANK
OR PAY ONLINE IF APPLICABLE**

CIBC International Student Pay
 Payment Instructions

Payment must be initiated before:
June 16, 2023

University of Illinois System has partnered with CIBC International Student Pay to make paying your student fees easier than ever. On behalf of University of Illinois System, CIBC will convert your student payments made to your preferred currency and transfer them to University of Illinois System in the currency expected by the school when they receive the funds from you.

To ensure your payment arrives on time and in full to University of Illinois System, please print and deliver these instructions to your local bank or process via your Online Banking if applicable before **June 16, 2023**.

Please make sure Reference Code **ILL-1000000005** is included in your outgoing payment instructions.

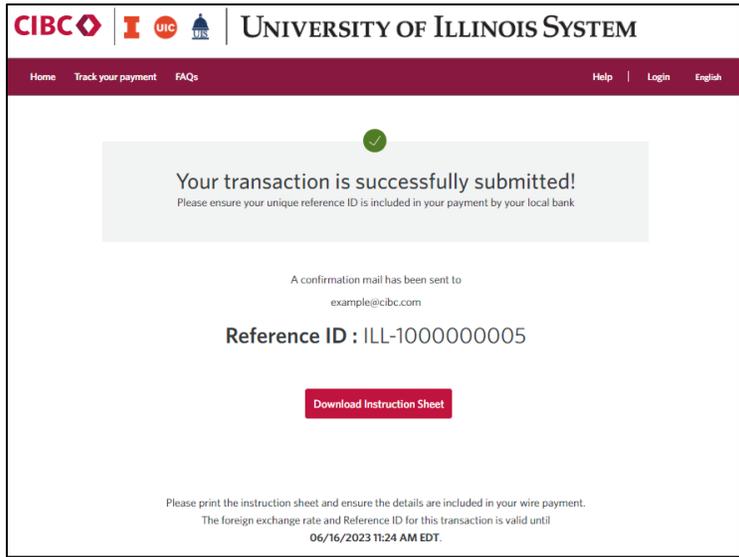
Your payment must be in Singaporean Dollars (SGD). Payment in any other currency may result in payment being returned and fees may be charged.

SWIFT MT103 Instructions for your Bank

Field in SWIFT MT103	Information to be included	Explanation of Field
Currency and Payment Amount:	SGD 11178.88	
F50K: Ordering Customer (Payer)	Please include Ordering Customer's Account number, name and address	Mandatory information to be included in wire
F56A: Bank/Intermediary Code	CIBCCATT	SWIFT Code of Bank
F57D: Account With Institution	/CC0010336131 CIBC (Canadian Imperial Bank of Commerce) 595 Bay Street, Suite 700 Toronto, Ont., M5G 2M8	[0010 - Institution Number] & [33613 - Transit Number] Bank Name and Address
F59: Beneficiary	/021000021 University of Illinois System 506 S Wright, Street, Urbana, Illinois, United States of America, 61801	Account Number Account Holder Name Account Holder Address
F70: Details of Payment (Please include all information in F70 as is)	ITP STUDENT Example CIBC 1234 ILL-1000000005	Mandatory information to be included in wire
F71A: Details of Charge	OUR	
F72: Bank to Bank Instructions	/INT/Do not convert payment currency	
Routing/ABA Number (if applicable)	001033613	
IBAN Number (if applicable)	001033613021000021	

For assistance please contact CIBC International Student Pay: studentheip@cibc.com 

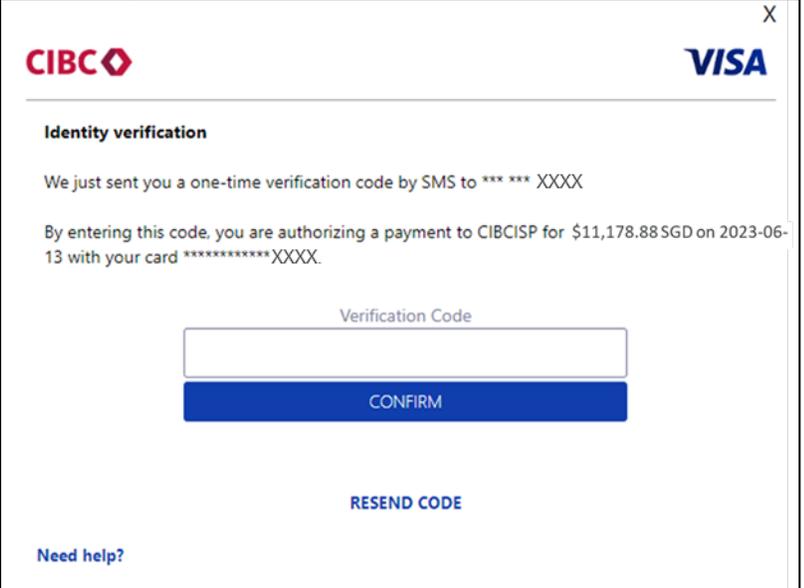
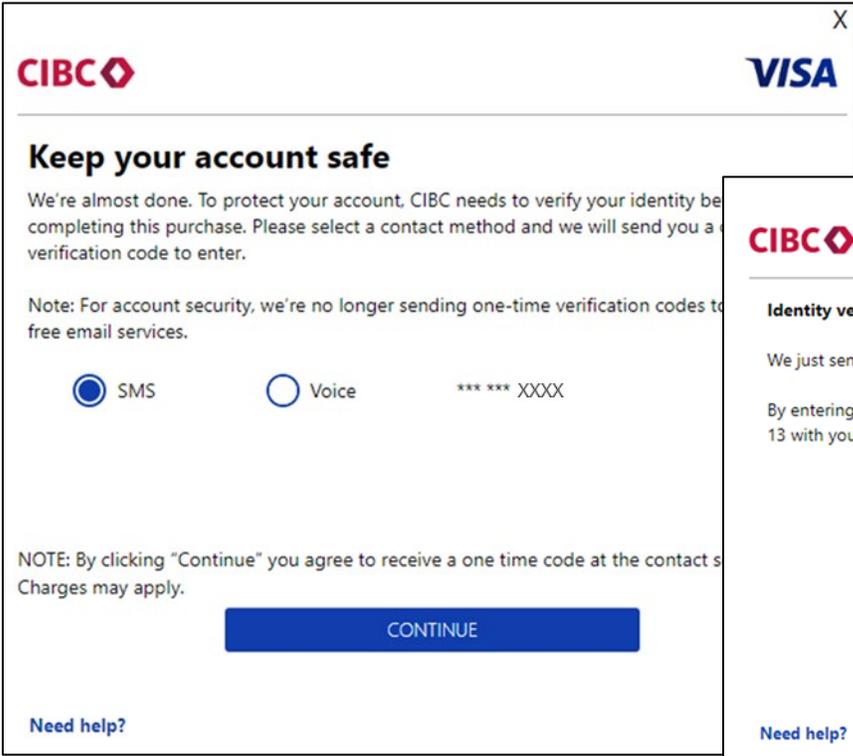
CIBC Cube Design is a trademark of CIBC.



B. Credit or Debit Card - Visa/Mastercard

Credit or Debit card are available in all countries. Note: a 2.5% convenience fee will be charged for this payment type by the processor. This fee is not charged by the University of Illinois System or CIBC.

- On the payer details page, you will need to input your card details which will be validated in real-time.
- Once you click submit, you will be redirected to a secure application to authenticate the card holder.
 - Select the method you would like to receive your one-time authentication code. The phone number will be the one linked to your account. Click 'Continue'.
 - Input the code received, and click 'Confirm'.



C. China UnionPay (CUP) - Debit or Credit Card

China UnionPay is only available for payments made from China. Note: a convenience fee will be charged for this payment type by the processor. This fee is not charged by the University of Illinois System or CIBC.

- Once you submit the transaction on the CIBC portal, you will be redirected to China UnionPay's secure website.
- Input card credentials, and submit the transaction.

持卡人使用中国境内发行的银联卡，直接或间接开展、参与外汇按金交易、境外购房、跨境证券投资等相关外汇业务，涉嫌违规。请提高风险防范意识，谨防财产损失。

 **在线支付**
Online Payment (PvD)

Help | 简体中文 ▾

Order Amount: **59685.71** CNY Order Number: ILL1686678...1jcAiXeo Merchant Name: Test [Order details ▾](#)

 Please complete the payment before 2023/06/13 16:10:28 in order to avoid failure order

1. Enter card NO. → 2. Verify card Info. → 3. Complete

Next

[UnionPay Card](#) | [eBank Payment](#) |

Problem with making payment?
1. Why is installing ActiveX control necessary? ActiveX control wouldn't download, what should I do?
2. When making payment, what should I do when a "There is a problem with this website's security certificate!" warning appears?

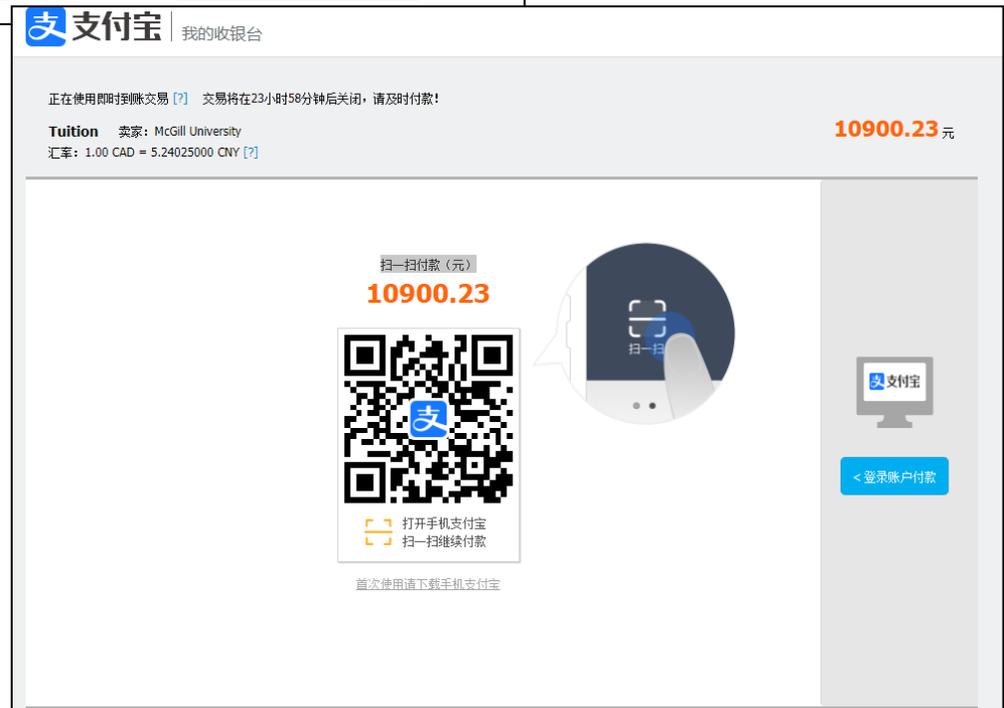
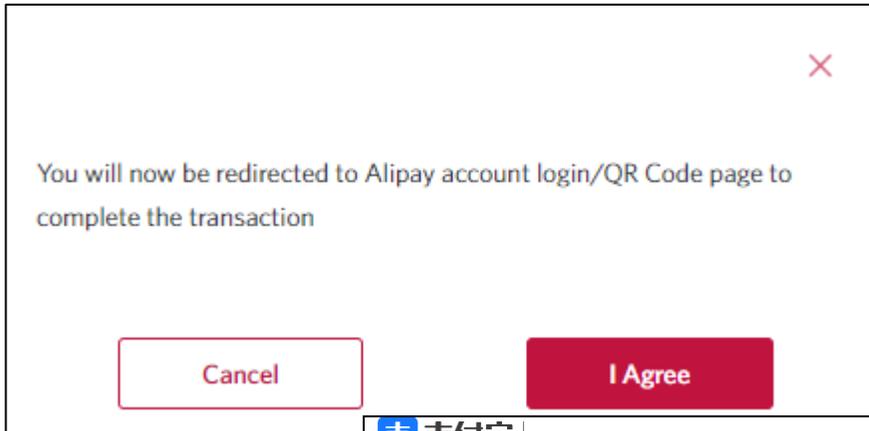
Homepage of China UnionPay | [About Us](#) | [Terms of Use](#)

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D. Alipay

Alipay is only available for payments made from China. Note: a convenience fee will be charged for this payment type by the processor. This fee is not charged by the University of Illinois System or CIBC.

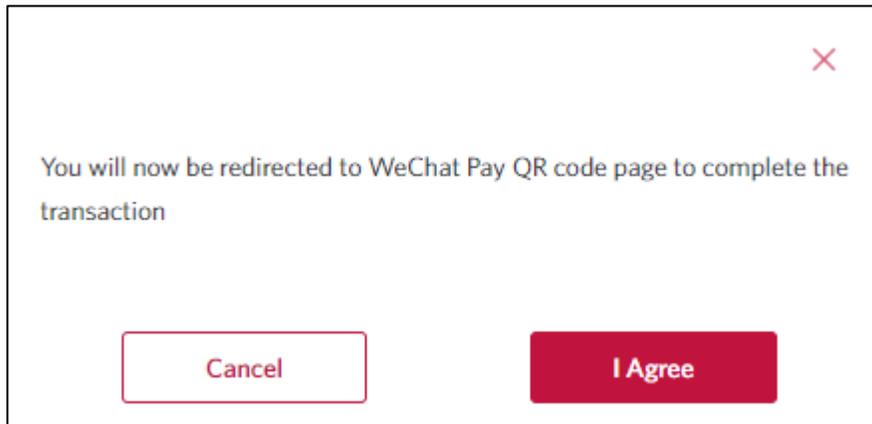
- Once you submit the transaction on the CIBC portal, you will be redirected to Alipay's account login/QR Code page to complete the transaction.
- Complete the payment on the Alipay website or scan the QR code to be redirected to the payment app to finalize the payment.



E. WeChat

WeChat is only available for payments made from China. Note: a convenience fee will be charged for this payment type by the processor. This fee is not charged by the University of Illinois System or CIBC.

- Once you submit the transaction on the CIBC portal, you will be redirected to WeChat Pay QR Code page to complete the transaction.
- Scan the QR code to be redirected to the WeChat app to finalize the payment.



F. Direct Debit - Electronic Funds Transfer (EFT)

Direct Debit EFT is only available for payments made from Canada.

- On the payer details page, you will need to input your account details.
- You will need to agree to the Pre-Authorized Debit Agreement. Note: CIBC will debit your account within 3 days.

Direct Debit (CAD) Agreement ✕

CIBC

PRE-AUTHORIZED DEBIT AGREEMENT

The account holder hereby authorizes Canadian Imperial Bank of Commerce ("CIBC"), as payment service provider to the educational institution indicated below (the "Educational Institution") to draw **11,354.35 CAD** from the bank account of the account holder listed below, for the following purpose: payment of tuition to the Educational Institution and other related student charges on the student account and unique reference ID mentioned.

I hereby acknowledge that this authorization is provided for the benefit of CIBC, as service provider to the Educational Institution, in connection with paying fees to such Educational Institution, and is provided in accordance with the rules of the Canadian Payments Association.

STUDENT INFORMATION			
Student First Name	Test	Student Email Address (Preferred)	test@cibc.com
Student Last Name	CIBC	Student ID	12345678
School Name	University of Illinois System		

ACCOUNT HOLDER INFORMATION			
Account Holder First Name	Test	Account Holder Phone/Cell Number	0123456789
Account Holder Last Name	CIBC	Account Holder's Email Address	test@cibc.com
Account Holder Address 1	161 Bay Street	City	Ottawa
		Province	ONTARIO
		Country	CANADA
		Postal Code	K4B1J1
Name of Bank/FI	CANADIAN IMPERIAL BANK OF COMMERCE	Bank/FI Account number	
Bank Institution Code/Bank Transit Number	010/0108	Bank/FI Full Address	
Type of account	SAVINGS		
Type of Service	Personal		

AGREEMENT

The account holder warrants and guarantees that all persons whose names are listed in this agreement. The account holder understands this authorization/agreement may be cancelled upon notice being provided by the account holder in writing with proper verification of identity as the payer. A sample cancellation form, or more information on rights to cancel, may be obtained by contacting CIBC or by visiting www.payments.ca

The above request is for a one time pre-authorized debit to take place on . Any scenarios where the student will be remitting fees in installments or over several separate pre-authorized debit agreement. The account holder acknowledges that by this authorization to CIBC, as service provider for the Educational Institution, that the account holder to their bank. The above student and account holder agree that in the event of a refund, refunds will be credited back to the same account listed above.

The above student and account holder has certain recourse rights if any debit does not occur. For example, they have the right to receive reimbursement for any debit not consistent with this agreement. To obtain more information on these recourse rights, contact CIBC or visit www.payments.ca.

Disagree

I Agree

✕

**** Payment Notification****

Please note your payment is in progress

We will be debiting your account within the next 3 days

Please ensure sufficient funds are in the account

OK

VIII. Track Your Payment Status Online

You will receive notification updates throughout the entire process until your payment is processed. Keep in mind that University of Illinois may take 2-3 business days to post your payment to your student account once the transaction has been processed.

- You can track your payment 24/7 using the unique reference ID generated for each transaction. Go to the CIBC portal, and click 'Track your payment'. Enter the reference ID and click 'View your payment'.
 - You can receive a receipt via email by clicking 'Receive receipt'.
- If you have any question, contact CIBC via their [24/7 multilingual email or phone number](#).

The screenshot shows the top navigation bar with the CIBC logo, University of Illinois System logo, and navigation links: Home, Track your payment (highlighted), and FAQs. On the right, there are links for Help, Login, and English. Below the navigation is a horizontal process flow with five steps: 1. Make a payment, 2. Payment options, 3. Student details, 4. Payer details, and 5. Payment details. Step 1 is currently selected.

Make a payment

Payment details

Select the country you are paying from: *

Singapore

The screenshot shows the 'Track your payment' form. It includes the same navigation bar as the previous screenshot. The form has a title 'Track your payment' and a field for 'Transaction reference ID*' with the value 'ILL-1000000005'. There is a link for 'Forgot your reference ID?'. A red button labeled 'View your payment' is at the bottom of the form. Below the button, it says 'If any queries email to studenthelq@cibc.com'.

The screenshot shows the 'Transaction History' page. It includes the same navigation bar. The page title is 'Transaction History'. Below the title is a table with two columns: 'Status' and 'Transaction Details'. The 'Status' column shows 'INITIATED'. The 'Transaction Details' column shows the reference ID 'ILL-1000000005' and the initiation date 'Initiated On: 06/13/2023 11:26 AM EDT'. A red button labeled 'Receive receipt' is located to the right of the transaction details.

Status	Transaction Details
INITIATED	ILL-1000000005 Initiated On: 06/13/2023 11:26 AM EDT

IX. Need Help?

For payment assistance, contact CIBC's [Support Desk](#):

- Email: Studenthelp@cibc.com
- To speak to a live representative:
 - Calling from India (toll free): +1 (800) 121-661661
 - Calling from North America (toll free): +1 (844) 637-8898
 - Calling from anywhere else in the world: +91 90713 73838

For tutorial videos: [English](#), [Hindi](#), [Chinese \(simplified\)](#), [Chinese \(traditional\)](#), [French](#) and [Spanish](#).

For CIBC's FAQ's click [here](#). For CIBC's website, click [here](#).

CIBC INTERNATIONAL STUDENT PAY

Frequently asked questions

THE PLATFORM

WHY SHOULD I USE CANADIAN IMPERIAL BANK OF COMMERCE (CIBC)?	▼
WHY SHOULD I USE THIS PAYMENT PLATFORM?	▼
HOW CAN I CHECK THE STATUS OF MY TRANSACTION?	▼
WHY SHOULD I MAKE A PAYMENT WITH A CREDIT/DEBIT CARD THROUGH CIBC INTERNATIONAL STUDENT PAY AS OPPOSED TO ANOTHER METHOD OF PAYMENT?	▼
CAN I PAY IN ANY OTHER CURRENCY OTHER THAN MY HOME CURRENCY?	▼
CAN I MAKE A PAYMENT THROUGH AN AGENT?	▼
WHY DO I HAVE TO MAKE A PAYMENT WITHIN 72 HOURS?	▼
WHAT HAPPENS IF I MAKE A PAYMENT AFTER 72 HOURS?	▼
SOME INFORMATION WAS MISSED BY THE LOCAL BANK WHEN TRANSFERRING THE FUNDS.	▼
DO I NEED TO INFORM MY EDUCATIONAL INSTITUTION OF THE PAYMENT?	▼
I LOST MY INSTRUCTIONS SHEET, HOW CAN I GET A COPY OF IT?	▼
HOW WILL I KNOW WHEN MY FUNDS ARE RECEIVED?	▼
MY LOCAL BANK IS CHARGING A FEE TO SEND MONEY, IS THAT COVERED IN YOUR FEES?	▼

FAQ

- The Platform
- Direct Debit
- China Union Pay
- Visa/MasterCard

LANGUAGE

-  English ✓
-  Français
-  漢語
-  中文
-  Deutsch
-  Español
-  हिन्दी
-  Tiếng Việt

CONTACT US

Our Agents are available 24/7!
Email us at studenthelp@cibc.com
or call us (toll free) at: